CUSTOMER LETTER – Revised June 4, 2020

RE: COVID-19 Update from RPC

Dear Customers,

We are pleased and relieved to report that no RPC staff member, in Australia, Singapore, Indonesia or India, has reported with COVID-19. I would like to thank all the RPC facility managers for ensuring the safety of the teams in their care by quickly implementing, and consistently ensuring, the hygiene protocols as recommended by the authorities in their jurisdictions.

As restrictions are gradually relaxed, RPC is mindful that we must continue to work together with our staff, customers and suppliers to adapt our work practices, consistent with advice from health authorities, to ensure our workplaces are ready for the transition back to work.

The health and safety of our team members, customers and suppliers remains our major focus at this time. Accordingly, we have undertaken full risk-assessments at all RPC facilities and have implemented policies and procedures that adhere to the Australian National COVID-19 Safe Workplace Principles.

RPC’s leadership team continues to meet regularly to ensure we remain abreast of all government and health agency advise and we continue to monitor and advise our teams accordingly.

I am pleased to report that during the COVID-19 health emergency, there has been no interruption to RPC’s manufacturing capacity or to the supply chains for our current projects and contracts. I would like to take this opportunity to thank all our customers and suppliers for your ongoing and positive support and cooperation during this challenging time.

Tony Caristo
Managing Director